

Team Leader Manual

2025



Heal. Educate. Empower.

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Dear Team Leader,

Thank you for taking on this leadership role for your team. In addition to this Team Leader Manual, please read the Team Member Handbook in its entirety. These 2 resources provide vital information for your team and your role as Team Leader.

We hope that you and your team have a rewarding experience in Honduras. Our communities are very grateful for the services you provide and the love that you share with them. Our staff is here to support you. Thank you for making our Mountain Medical Teams possible!

In service with you,

Erin H. Caldwell, President

Important Contact Information

US Office

804-744-5624

Mailing Address

P.O. Box 4804

Midlothian, VA 23112

Physical Address

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Midlothian, Virginia 23112

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Email: katie@fobf.org 804-852-1446 (cell)

Patti Wagner, RN, Medical Director

Email: patti@fobf.org 434-547-5103 (cell)

Chelsea Suche, Development Coordinator

Email: chelsea@fobf.org 540-845-0474 (cell)

Honduras

Lidia Cano, Director of Programs & Operations, Honduras

011-504-3339-9778 (cell)

Email: martha@fobf.org

Team's Cell

011-504-9839-4910

US Consulate Tegucigalpa

(emergencies only)

011-504-2236-9320/2238-5114

Helpful Website Links

Mountain Medical Team Site: www.fobf.org/mmt

Volunteer Resources: www.fobf.org/resources

Clinic & Station Training & Resources: www.fobf.org/training

Team Leader Resources: www.fobf.org/teamleader

Team Videos: www.fobf.org/videos

Team Blogs: www.fobf.org/blog

Registration: www.fobf.org/register

Travel & Support Payments by Credit Card: www.fobf.org/donate

MMT Planning Timeline

12-5 months prior to trip_____

- Recruit team members.
 - o *Ideally 14 Team Members (Minimum of 10 required):*
 - o *4-6 medical professionals (RNs, NPs, PAs, and MDs)*
 - o *6-8 non-medical*
 - o *1-2 FLUENT Spanish speaking interpreters*
 - o *1-2 on a waiting list (1 MUST be medical)*
 - o *Diversity in ages and in experiences with FOB (half new volunteers and half veterans is ideal)*
 - o *The minimum age to join a team is 17 years old.*
- Send team members registration instructions, payment due dates, and dates for your Team Meetings.
- Start fundraising. The earlier your team starts, the easier it will be.

4 months prior to trip_____

- Team should be full. Send the roster to Katie, even if it is not complete.
- Online registrations are due for all team members so that FOB can book flights.
- \$1000 travel payment due from all team members. (\$500 at registration & \$500 by due date)
- Hold 1st Team Meeting (PowerPoint available at www.fobf.org/teamleader)
- Have team members join WhatsApp Group Chat
- Continue fundraising.

2 months prior to trip_____

- \$1250 final travel payments due for all team members.
- Hold 2nd Team Meeting (PowerPoint available at www.fobf.org/teamleader)
- Assign clinic & support roles for the team members and provide link to training (www.fobf.org/training)

1 month prior to trip_____

- \$11,500 team support funds due.
- Hold 3rd Team Meeting (PowerPoint available at www.fobf.org/teamleader)
- Have all team members register with US Embassy (<https://step.state.gov/>)
- Medical Volunteers meet with Patti.
- Collect notarized Medical Release forms from team members.

1 week prior to trip_____

- Send a rooming list to Katie. (Refer to diagram on page 6)
- If you have not received UMVIM insurance cards, contact Grazyna.
- Remind team members to get five crisp, clean \$10 bills that they will trade for Lempiras at Alfredo's House.
- Cash the \$500 emergency funds check.
- Coordinate bag, team phone, passport copies and nametags pick up with Katie.
- Pack your bag. Take this manual with you!!

1 day prior to trip_____

- All team members complete Honduran customs form and screenshot QR code.

1 week after trip_____

- Bring any items sent from Honduras office to Midlothian Office
- Return team phone and emergency funds.
- Debrief meeting with Katie & Erin

Team Leader Responsibilities

Before the Trip

Building the Right Team

1	<p>SKILLS AND DIVERSITY</p> <p>Review FOB's team requirements in the MMT Planning Timeline. Medical stations must <u>only</u> be staffed by RNs, NPs, PAs, and MDs. Often teams are fortunate to have the expertise of EMTs, paramedics or LPN/LVNs. These team members have the ideal skill set to handle measuring stations or pharmacy. However, they are NOT permitted to have a medical clinic station.</p>
2	<p>INTERVIEW CANDIDATES AND GIVE PRAYERFUL CONSIDERATION</p> <p>FOB's teams will have members from many different states. Interest flows by word of mouth, referrals, emails, and social media. There is a lot of interest and a lot of unknowns. You do not need to take everyone who is interested. Interview those who request to go with you. If someone says that they have been on a team before, please reach out to the Central Office regarding this person's strengths before putting he or she on your team. Give it thought.</p> <ul style="list-style-type: none"> • Will the person work well with others? Will the person be a good team player? • Is the potential team member flexible? Open-minded? Does he/she have specific expectations?
3	<p>IS FOB A GOOD MATCH FOR YOUR CANDIDATE?</p> <p>Review FOB's mission, vision, goals, and values. There are MANY mission teams one can join but they are not one size fits all. At its core, FOB's teams are service mission teams. While there is a spiritual component driving most who travel with FOB and also a love of travel, Latin America, and the Spanish language, these teams provide a needed service to the poor of central Honduras. This must be kept front and center.</p> <ul style="list-style-type: none"> • Does he/she agree with FOB's philosophy & goals? Does he/she understand that FOB is a faith-based organization? • Does the potential member understand that FOB is not an evangelical organization? • What experience is the person looking for? Does he/she realize the trip is about service to those in need? • Does the individual understand that he/she will be working long, hard days?
4	<p>IS HONDURAS THE BEST PLACE FOR THIS PERSON?</p> <p>Those of us who travel to Honduras love it. It is easy to fall in love with the place, the people, the language, the food, and providing for the need. It is contagious. However, we must realize that it isn't for everyone. While accommodations have vastly improved over the years and travel is much easier, the reality is that at any given moment this could change. Our vehicles can get stuck. The water and the electricity can go out.</p> <ul style="list-style-type: none"> • Can the person handle the heat? Is he/she healthy? • Does the individual have physical limitations? Can he/she hike in the mountains if needed? • Does the potential member have dietary restrictions? Can they be accommodated? • Does the person understand the security concerns and risks? The health risks?
5	<p>IS THIS INDIVIDUAL A GOOD FIT FOR FOB?</p> <p>Each person who shows interest in an FOB team isn't necessarily a good fit for your team. If you have reservations, let us help you. Reach out to FOB's Central Office and we can help you determine if the person is right for your team. If not, we can suggest other volunteer options at FOB and other partnering organizations which might be a better fit. If someone is interested in helping, let's work together to find the best way for them to serve.</p> <ul style="list-style-type: none"> • Can the individual work independently? Does the person need special accommodations? • Is the person only going because a friend or family member is going? • If the potential team member is a teenager, is he/she mature enough to participate fully and independently? Can he/she handle the situations he/she will encounter on the trip?
6	<p>ARE THERE DISTRACTING PERSONALITIES ON MY TEAM?</p> <p>If FOB was to request that you take a "friend of FOB" or a team member from a team not traveling in a given year, what experience would they have?</p> <ul style="list-style-type: none"> • Are there any dominant personalities or groups which would be a distraction? • Are there team members who demand attention and support from other team members? • If yes, should these individuals be on your team? Are there things you can do ahead of time to troubleshoot?
7	<p>REACH OUT TO FOB</p> <p>We have all been there. The team is set and then...it's not. Sometimes the team isn't set and time is running out. The FOB Central Office staff can help you. The sooner you reach out, the better off we will all be. We have lists of interested individuals. We also encounter potential missionaries each week. We can't help unless you ask. Please do!</p>

Qualifications for Medical Professional Serving on Mountain Medical Teams

All medical professionals who are interested in serving on a Mountain Medical Team in the role of Medical Clinic Provider must have the following qualifications:

- 1) Current provider's license in the state in which they reside. A copy of this license must be provided to FOB.
- 2) Must be an RN, PA, NP or MD. LPN/LVN, Paramedics and Medical Technicians cannot provide care at a clinic medical station.
- 3) RNs who have been retired for longer than 3 years and/or have not actively practicing for 3 years are not eligible to serve at a medical station. They may work in any other clinic area.
- 4) If a retired RN has been serving a Mountain Medical Team on a yearly basis, she/he may run a clinic medical station only if paired with the advanced practitioner or MD on the team.

Confirming Team Members

As soon as a volunteer joins your team, send them an email with the following information:

- Registration Link: www.fobf.org/register & Team Member Checklist: www.fobf.org/resources
- Payment Due Dates - due dates and credit card fee information available at www.fobf.org/resources
- Fundraising Goal & Expectations
- Dates & Times of your Team Meetings

FOB will not consider a team member confirmed until they have completed the registration and made their \$500 deposit.

Team Meetings

We suggest you hold 3 Team Meetings for your team. A PowerPoint presentation for each of these meetings is available at www.fobf.org/teamleader. If you are unable to hold 3 meetings, then be sure to go over each of these presentations during the meeting(s) you have. In addition to these team meetings, Patti Wagner, our Medical Director, will schedule another meeting for the medical professionals on your team.

Team Member Training Resources

A Team Member Handbook is available at www.fobf.org/mmt. Every team member is responsible for reading the handbook in its entirety. There are other resources for team members available on that webpage.

During your 2nd team meeting, we suggest you identify which clinic stations each team member will be working. We also recommend you assign support roles (team treasurer, journal keeper, devotional coordinator) at this time. Job descriptions for each of these roles is available at www.fobf.org/training. Ask your team members to review their job descriptions after this meeting.

Fundraising

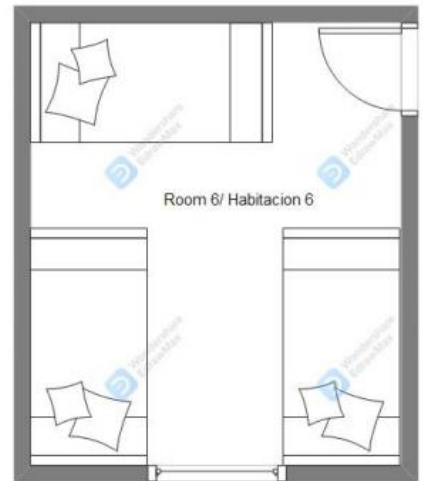
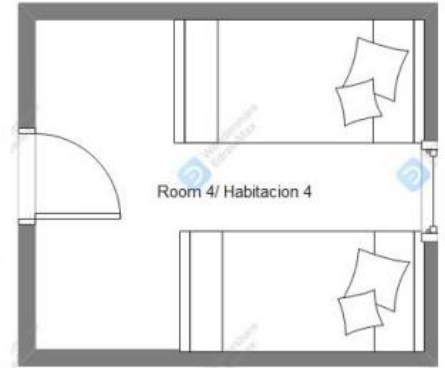
As Team Leader, it is your responsibility to ensure that your team meets its Team Support fundraising goal of \$11,500. Reaching the goal should be a team effort, where everyone is contributing. Start the fundraising discussions with your team members early. Set clear individual goals (i.e. every team member must share the team's fundraising link with 20 friends/family/colleagues by xx date). Check in regularly to make sure your team is on track to meet this goal by the due date. Your team's fundraising page will be updated weekly to include any donations that were made offline (checks, etc.). Please refer to the Fundraising section of the Team Member Handbook for more tips on fundraising. Contact FOB staff if your team needs help reaching your goal.

Room Assignments

We recommend rooming new volunteers with experienced volunteers. Please refer to these diagrams when making your room assignments.

First Floor

Second Floor



Email List to Katie

Room 1: _____

Room 2: _____

Room 3: _____

Room 4: _____

Room 5: _____

During the Trip

Saturday: Travel Day to Honduras

- Have your team arrive at the airport 3 hours before your scheduled departure.
- Send updates of your travel status to the Travel WhatsApp group so that staff are aware of any delays and able to assist if needed.
- If you are carrying medications or supplies sent by FOB, be sure to have the customs letter in hand when going through customs.
- Collect your team's passports upon arrival at Alfredo's House and lock them in the bus safe.
- Team members can exchange their \$50 to Lempiras.
- Get Sunday's full schedule from Lidia and share this with the team. (Write it on the whiteboard.) Let them know what they need to have with them for Sunday morning's activity (i.e. money for the zipline, water, etc.).
- Show Welcome Video during dinner time.
- Hold Team Devotion/Debriefing/Reflection in the evening.
- Make sure the Journal Keeper sends the Team Journal and photos to Katie@fobf.org
- Monitor team members' health. Remind your team members to drink plenty of fluids.

Sunday: Team Activity & Preparations for the Week

- Make sure the team is ready on time for breakfast and the morning activity.
- Follow instructions from Honduran staff regarding pill packing/sorting.
- Review pharmacy reminders with medical professionals.
- Make sure practice time with the EMR is provided for all persons who will be documenting.
- Make sure that medical professionals meet with FOB's Medical Coordinator, Dra. Maria Moncada.
- Make sure that those assigned to the measuring station meet with Community Health Nurse, Minerva Blandon.
- Make sure that translators meet with Director of Programs, Lidia Cano.
- Get next day's schedule from Honduran staff. Share it with the team and post it to the whiteboard.
- Hold Team Devotion/Debriefing/Reflection in the evening.
- Make sure the Journal Keeper sends the Team Journal and photos to Katie@fobf.org
- Monitor team members' health. Remind your team members to drink plenty of fluids.

Monday - Thursday: Clinics Days

- Make sure the team is ready on time for breakfast and has what they need to go to the community.
- Follow instructions from Honduran staff regarding setting up the clinics.
- Introduce team to community & start clinic.
- Visit all clinics stations each day, answering questions as needed.
- Follow instructions from Honduran staff regarding lunch break and packing up at the end of the day.
- Get next day's schedule from Honduran staff. Share it with the team and post it to the whiteboard.
- Show daily videos during dinner time:
 - Monday- Welcome
 - Tuesday – Healthy Communities
 - Wednesday – Healthy Kids
 - Thursday – Healthy Honduras
 - Friday - 25th Anniversary Video
- Hold Team Devotion/Debriefing/Reflection in the evening.
- Make sure the Journal Keeper sends the Team Journal and photos to Katie@fobf.org
- Monitor team members' health. Remind your team members to drink plenty of fluids.

Friday – Clinic Day & Pre-departure Checklist

- Follow all instructions from previous clinic days.

Upon returning to Alfredo's House at the end of the clinic day:

- Return passports to Team Members.
- Collect Tip money for Honduran Staff and give it to the Team Treasurer. Team Treasurer will send it to FOB central office, and it will be included in the Honduran Staff's paycheck quarterly. Historically, individual contributions average \$20-\$30 per team member. Make sure all team members complete the Honduran Customs Form online using the QR code posted in Alfredo's House. This is the same form that was completed to enter Honduras. Make sure team members take a screenshot or save the code that the form populates once submitted.
- Encourage team members to complete the online evaluation that will be sent by email from FOB staff.
- Make sure that team members purchasing items from Danilo's Souvenirs pay for and properly list which items they purchase.
- Get next day's schedule from Honduran staff. Share it with the team and post it to the whiteboard.
- Hold Team Devotion/Debriefing/Reflection in the evening.
- Make sure the Journal Keeper sends the Team Journal and photos to Katie@fobf.org
- Monitor team members' health. Remind your team members to drink plenty of fluids.

Saturday – Departure Day

- Make sure the team is ready on time for breakfast and departure.
- Send updates of your travel status to the Travel WhatsApp group so that staff are aware of any delays and able to assist if needed. FOB Staff will wait at the airport until your plane has taken off. Please send a message when you are taxiing to let them know the plane is leaving.

After the Trip

- Return FOB items to Central Office (emergency funds, team phone, items sent from Honduran staff to US Staff) within 1 week.
- Report any team illness either during your mission week or during the first week after returning to FOB's Medical Director, Patti Wagner.
- Shred all team documents.
- Attend debrief with Katie & Erin

Thank you for serving our partner communities in Honduras! You are helping Friends of Barnabas make sustainable change!